



## Mpowered Applications - 80000 Upgrade Instructions

### Please read the entire document before upgrading!

The Tempest T8 (code-named Apollo) upgrade is unlike any upgrade in the past, mainly because clients are not all going live at the same time. As such, Mpowered requests that you notify us at [info@mpowered.biz](mailto:info@mpowered.biz) as to when you are planning to test or to go live. Once this date has been firmed up, Mpowered will send you your new 80000 licence keys.

The “Upgrade Procedure” steps below assume that you will also be upgrading your production Mpowered apps on your go-live date - after you have upgraded your production Tempest to 80000.

#### Testing:

If you wish to test the Mpowered 80000 applications with your Test database (assuming it has been upgraded to 80000), follow the guidelines shown at the end under “Test Procedure Guidelines”.

### Upgrade Procedure

1. Download and Install.  
Install the appropriate Web Services/App 80000 software package from the Mpowered website at: <http://www.mpowered.biz/downloads.html>  
Note that this installs files to the C:\Program Files\Mpowered\... directory of the machine - it does **not** automatically upgrade the Mpowered software. This step can be done any time before you begin the upgrade.
2. Preparation.  
Just prior to beginning the live/production Tempest upgrade, ensure that no Mpowered app users operate the application while the upgrade is in progress (no damage will be done, but they will receive error messages). This will mean that from Step 2 forward till the new apps are loaded onto each device, the new 80000 Mpowered apps should not access Tempest. You will want to notify your device users of this, and also arrange to have their device available for the software upgrade that day.
3. Tempest upgrade.  
Perform the Tempest 80000 upgrade as per Tempest instructions.
4. Mpowered upgrade.  
Perform the Mpowered 80000 Upgrade as per the last page of the Quick Reference and User’s Guide included in the install from Step 1. This will usually include upgrading the Web server software with the new web services files, and, if the application includes a handheld device app component, deploying the new app file from the app store to all devices. Each device will have to re-Authenticate with the new 80000 Licence Key(s) (which will be emailed to you as you request it/them).

## Test Procedure Guidelines

Note: this procedure can only be followed once the 80000 licence keys have been emailed to you.

If you want to test the Mpowered 80000 version apps prior to the production upgrade, follow these guidelines:

1. Set up a Test area on your Web Server for the 80000 Mpowered web services  
Download the new 80000 web services into the test area on your web server (e.g. ...\\Mpowered\FieldTicket80000\)
2. Download the new 80000 app from the app store to the test device. Go into Preferences and set the device up to use the test URL and the test DSN (i.e. the test DSN points to your Test database), using the 80000 licence key that was emailed to you and Authenticate. After successful authentication, you can begin your testing.
3. To go live:  
When you have upgraded Tempest 80000 into Tempest Live (as per step 2 in the Upgrade Procedure above), you can migrate all users to the new app, changing the test DSN to the live DSN and re-Authenticate them with the new 80000 licence keys.